

## 1 Create a User Profile

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Group Restrictions:	4	Adminis Search	trat	tion 🔻	
You can only perform the Administration functions <b>within</b> <b>the Group(s) you belong</b>		Create	•	Groups User Profile	<b>?</b>

Users need to be manually captured on the system. Only one User can be captured at a time. There is no limit to the number of Users Administrators can create.

## Note:

- before creating a User, conduct a Power Search to check if an existing profile exists
- to make changes to an existing User profile, click the Maintain button from the row of controls
- once a profile is created; the Username, ID Number and Company cannot be changed at a later stage

## **To Create a User Profile**

• From the Homepage, click on the **Administration** tab > **Create** > **User Profile** > complete the details on the *Identity Information* screen.

Refer to the User's identity document to ensure the correct ID Number is captured before validating. **Once the system validates the ID number, it cannot be changed at a later stage**.

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Home My Profile <b>v</b> Tra	ining			Administra	tion 🔻
Croate User				Search 🕨	
Create User				Create 🕨	Groups
Identity Information					User Profile
Identity Type	South African	* Identity Number	7410015004033	*	Validate
	Click to select	Select the ID	The ID Number	ן	
	Namibian	Type from the	cannot be changed		~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~
	Other	drop down list 2	at a later stage		4 Click here to
	South African				proceed

- Click Validate to complete the Profile Information Screen
  - The *Company* name, in which the user will be transacting, auto-populates and cannot be changed
  - The *Username* should be unique to the User and **cannot be changed at a later stage.** An error message will be displayed if the Username already exists in the database and will need to be changed.



						astute FINANCIAL SERVICES EXCHANGE
Profile Information		Defaults to your				
Company	Avanzarplayplay	company	Administration Level	Standard	▼ * th an	e Cellphone number d email address need
Username	Training051	* the Username	Email Address	j.doe@avanzaplayplay.co.za	* to t	e correct, in order for the User to login
Title	Mr	* at a later stage	Initials	J	*	
First Name	John	*	Surname	Doe	*	
Cell Number	073000001	*	Work Number	0112140900		
Fax Number	+27 10 123 4567		Last Change:			Click here to save
Profile Attributes						and proceed with the wizard
						Cancel Save

- Ensure that the *Cell Number and Email Address* fields are captured correctly as **both fields are needed for verification and login purposes**
- The *Administration Level* assigns the User to a role which has specific access levels. The access granted will the determined by your company business rules and the User's role. Type of Users:

Type of Users	Description			
System Administrator	This is the Global Administrator (designated Astute Staff) who have			
	highest access rights <i>i.e. creating all type of Users within different</i>			
	companies, viewing reports and changing systems configurations etc.			
Company Administrator	Administers the Company's administration. This User has an overall view			
	of the Company in which s/he belongs and can maintain company specific			
	security claims.			
Group Administrator	Administers a Group's administration. This User is restricted to only			
	perform administrative functions and view reports within the Group(s) s/he			
	is assigned to, within the Company.			
Standard User	This User has limited rights to only maintain their own profile and process			
	transactions.			
Assistant	This User needs to be linked to a Parent profile; and can only transact and			
	update their own profile.			

Profile Information							
Company	Avanzarplayplay			Administration Level	Assistant	•	*
Username	Training051		*	Email Address	j.doe@avanzaplayplay.co.za	<b>,</b>	)*
Title	Mr	Ψ.	*	Initials	J		*
First Name	John		*	Surname	Doe		)*
Cell Number	+27 73 000 0001	Linking Assista	nt to Intermediary:	Work Number	+27 10 123 4567		
Fax Number	+27 10 123 4567	Type in at-lea	ast 3 characters of	Last Change: 19	9 Mar 2018 10:48 AM		
Parent Profile Information		the Intermed Assistant	iary you want the to be linked to.				
Profile	soa				<u> </u>		
	Joe Soap 😽						

• Click the **Save** button to save and proceed to *Group Assignment* screen.



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👗 Avanzarplayplay / Traini	ing01 (F. Group : Train	ing Demo Log off
	Group Administrators will	Administration <b>•</b>
Create Profile: Group Assignment - John Doe	only see the Group(s) s/he belongs to	
Avanzarplayplay     Avanzarplayplay     Jefault Group		Click here to save
Training Demo		and proceed to the final step
Tick the Group that the User will be transacting under		Submit

• Click the **Submit** button to save and proceed to the final step, *Assigning Security* screen.

Assigning security is giving the User access rights to the applicable product(s). This is determined by the Administrator. *Below is an example for CCP Users* 

Create Profile: Security Assignment - John Doe			
Apply Security Template Tick the functions you want the User to perform on the Product (CCP)	plate		
CCP User Management	Life and Risk	perform on all 3 types of transactions	Select All
Ccp Can Download XML Perform CCP LK Transaction Perform CCP UT Transaction	Perform CCP LR Transaction	Perform CCP Transactions (Global)	
Unit Trust Linked Investment			Submit

Each User has a minimum function of viewing and updating their profile once logged in. However, only personal details can be updated. Click on the User Management tab to grant this and other relevant access.

Create Profile: Secur	ity Assignment - John Doe	
Apply stry Template	Standard User Tick the <b>functions</b> you want the User to perform <b>on Astute Online</b>	
User Main	,	Select All
Create User Profile	✓ View User Profile	Click to save and complete the wizard

• Click in the **Submit** button to complete creating the profile.



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The User will now receive a SMS with a temporary PIN and an email to verify the account. The User should follow the steps in the email before attempting to login into the system.

Welcome to Astute Online 10 j.doe@wwanapiwyolwy.co.za		**************************************
Dear John Doe Welcome to Astute Online. Your email address was registerd on Please click on the following link in o <u>confirm your account</u> acreated A temporary PIN was sent to your responsible for Keep in mind that you are responsible for Should you require any further assistance, contact the restruct Customer Contact Centre at <u>support@astutefse.com</u> or on 0861 ASTUTE (+27.8 Kind Regards, The Astute team	e a password. is handy as you will be required to insert the PIN and to create a new or ir Username, so please keep your password confidential. 161 278 883)	Dear John Doe, welcome to Astute Online, please use the following One Time PIN (OTP) to confirm your account: 6462
		Text Message



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